



Dear Parents/Carers,

The Holiday Activities and Food (HAF) programme returns for the Christmas 2023 school holidays. Croydon Council is working in partnership with over 40 local organisations to provide **FREE** holiday activities and food for children who are in receipt of **benefits-related Free School Meals**.

Parents/carers will be issued with 4 FREE credits to use this Christmas. This means you can book up to 4 spaces for your child(ren).

From Wednesday 29th November 2023, every child/family in receipt of benefits-related Free School Meals will have the chance to book onto programmes running this Christmas. On this date, you will receive an email or text message from HolidayActivities (hello@holidayactivities.com) stating 'You have been issued a voucher'. The email will contain details of how to register/sign-in to the booking platform and claim your child(ren)'s voucher. Once you have claimed your voucher you will be able to link your HolidayActivities Voucher to your Holiday Activities Account, which will show the available credits you have to use. If you are unable to locate this email please do look in your junk mail.

If you have more than one child, you will receive multiple vouchers via email/text. Please ensure you access the individual link for each of your children for their credits to show in your Holiday Activities Account.

When you first log in, HolidayActivities will ask for you to share your location. By doing so, clubs will be displayed based on those closest to you. If you have any trouble with accessing the platform, please email support@holidayactivities.com.

Spaces on the HAF programme are limited and pre-booking is essential. All bookings must be confirmed using the HolidayActivities online platform. Please look out for your email or text message from [HolidayActivities.com](https://www.holidayactivities.com) (hello@holidayactivities.com) which contains your voucher code, and book early to ensure that your child does not miss out.