



Privacy notice for parents/carers and families

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about **children**.

We, Kensington Avenue Children's Centres, are the 'data controller' for the purposes of data protection law.

Our data protection officer is The Education Space (see 'Contact us' below).

The personal data we hold

The ICO defines Personal Data as:

Personal data means data which relate to a living individual who can be identified –

(a) from those data, or

(b) from those data and other information which is in the possession of, or is likely to come into the possession of, the data controller, and includes any expression of opinion about the individual and any indication of the intentions of the data controller or any other person in respect of the individual.

Personal data that we may collect, use, store and share (when appropriate) about includes, but is not restricted to:

- Contact details, contact preferences, date of birth, identification documents
- Characteristics, such as ethnic background or special educational needs
- Details of any medical conditions, including physical and mental health
- Attendance information
- Safeguarding information
- Details of any support received, including care packages, plans and support providers
- Photographs
- CCTV images captured in the centres

We may also hold data about families that we have received from other organisations, including schools, local authorities and the NHS.

Why we use this data

We use this data to:

- support you and your child's overall wellbeing
- monitor and report on the types of services you use



- monitor and report on the reasons why you use specific services
- provide appropriate care and family support
- assess how well the centres are doing and how many different people are using the them
- provision of specific functions for which the local authority is responsible, such as the provision of children's centres, showing that the services we provide have made a difference, early identification of need, early intervention, and provision of sufficient funded 2, 3 and 4 year old places.
- Comply with the law regarding data sharing

Our legal basis for using this data

We only collect and use personal data when the law allows us to. Most commonly, we process it where:

- We need to comply with a legal obligation
- We need it to perform a task in the public interest

We may also process personal data in situations where:

- We have obtained consent to use it in a certain way
- We need to protect the individual's vital interests (or someone else's interests)

Where we have obtained consent to use personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using personal data overlap, and there may be several grounds which justify our use of this data.

Collecting this information

Whenever we seek to collect information from you or your child, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying

How we store this data

We keep personal information about you and your child/ren while they are attending our centres. We may also keep it beyond your attendance if this is necessary in order to comply with our legal obligations.

Data sharing

We do not share information about you or your child/ren with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with data protection law) we may share personal information about your child/ren with:



- *Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and service delivery*
- *Other schools- if children move on from us and join them in their Early Years Setting*
- *Our regulator OFSTED- to ensure that we meet our legal duties and that we maintain a good or better level of education*
- *Suppliers and service providers – to enable them to provide the service we have contracted them for, this includes any providers of parental support and advice*
- *Financial organisations- to ensure that we can comply with our legal obligations,*
- *Central and local government- to meet our legal obligations, this may ensure reporting of the numbers of children for statistical analysis*
- *Our auditors- to ensure that we meet our legal obligations with financial and procedural matters*
- *Health authorities- this will be to perform data gathering in the public interest, for example checking height and weight*
- *Health and social welfare organisations- to comply with our legal duties, for example keeping children safe*
- *Professional advisers and consultants- this may be to support children' learning and therefore in the public interest*
- *Charities and voluntary organisations- to comply with our legal duties, for example keeping children safe*
- *Police forces, courts, tribunals- to comply with our legal duties, for example keeping children safe*
- *Professional bodies- to comply with our legal duties, for example keeping children safe or supporting children with additional needs*

Transferring data internationally

Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law.

Parents and children' rights regarding personal data

Individuals have a right to make a '**subject access request**' to gain access to personal information that the school holds about them.

Parents/carers can make a request with respect to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12), or where the child has provided consent.

Parents also have the right to make a subject access request with respect to any personal data the centre holds about them.

If you make a subject access request, and if we do hold information about you or your child, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you or your child
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request please contact the Children's Centre Office.

Other rights

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress
- Prevent it being used to send direct marketing
- Object to decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our data protection officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact us



If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer**: email: DPO@theeducationspace.co.uk

